UNIFICATION SERVICES PILOT CONTRACT

BETWEEN THE

NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF CHILDREN AND FAMILY SERVICES AND

CHRISTIAN HERITAGE

This contract is entered into by and between the Nebraska Department of Health and Human Services, **DIVISION OF CHILDREN AND FAMILY SERVICES** (hereinafter "DHHS"), and **Christian Heritage**, **14880 Old Cheney Road**, **Walton Nebraska 68461** (hereinafter "Contractor").

<u>PURPOSE</u>. The purpose of this contract is to provide Unification Services for wards of the State of Nebraska and families of non court involved cases.

I. TERM AND TERMINATION

- A. TERM. This contract is in effect from September 1, 2012 until June 30, 2013.
- B. <u>TERMINATION</u>. This contract may be terminated at any time upon mutual written consent or by either party for any reason upon submission of written notice to the other party at least Thirty (30) days prior to the effective date of termination. DHHS may also terminate this contract in accord with the provisions designated "FUNDING AVAILABILITY" and "BREACH OF CONTRACT." In the event either party terminates this contract, the Contractor shall provide to DHHS all work in progress, work completed, and materials provided to it by DHHS in connection with this contract immediately.

II. CONSIDERATION

- A. <u>TOTAL PAYMENT</u>. DHHS shall pay the Contractor a total amount not to exceed **\$250,000.00** for the services specified herein.
- B. <u>PAYMENT STRUCTURE</u>. DHHS shall pay the Contractor **\$57.14 per case per day** for a maximum of 56 days. If the service is terminated early, payment will only be made through the date that the services were terminated.
- C. PROMPT PAYMENT AND DISCOUNT.
 - 1. Payment shall be made in compliance with the Nebraska Prompt Payment Act, NEB. REV. STAT. §81-2401 through 81-2408 with a discount for early payment as provided in this section. Unless otherwise provided herein, payment shall be made by electronic means.
 - 2. DHHS shall be entitled to a two percent (2%) discount of the amount requested in a

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- bill if payment for delivered and accepted goods and/or services is made within ten (10) days after receipt of the bill.
- 3. For purposes of determining whether payment was made in accordance with this section, payment by DHHS shall be considered to be made on the date the warrant or check for such payment was mailed or payment was otherwise transmitted.
- 4. Bill shall mean a proper billing, invoice, report or other written document which requests a payment and which is supplemented by all necessary verification and forms required to process payments pursuant to this contract and agency regulations.
- 5. The ten (10) day discount period will be computed from the date of receipt of a properly executed bill or the date of completion of delivery of all goods and services in a satisfactory condition, whichever is later. When the last day of the discount period falls on a Saturday, Sunday, or legal state holiday, payment may be made on the following business day.
- D. Automated Clearing House (ACH) Enrollment Form Requirements for Payment.
 The vendor shall complete and sign the State of Nebraska ACH Enrollment Form and obtain the necessary information and signatures from their financial institution. The completed form must be submitted before payments to the vendor can be made. Download ACH Form:

http://www.das.state.ne.us/accounting/nis/address_book_info.htm

III. SCOPE OF SERVICES

- A. The Contractor shall provide Unification Services as described in the Christian Heritage Unification Services Program Description included here as Attachment A.
- B. Performance Measures
 - 1. Children will remain safely in their home while actively receiving Unification Services in 95% of the cases.
 - 2. Children will remain safely in their homes for 90 days after cessation of active Unification Services in 95% of the cases.

IV. GENERAL PROVISIONS

A. ACCESS TO RECORDS AND AUDIT RESPONSIBILITIES.

1. All Contractor books, records, and documents regardless of physical form, including data maintained in computer files or on magnetic, optical or other media, relating to work performed or monies received under this contract shall be subject to audit at any reasonable time upon the provision of reasonable notice by DHHS. Contractor shall maintain all records for five (5) years from the date of final payment, except that records that fall under the provisions of Health Insurance Portability and Accountability Act (HIPAA) shall be maintained for six (6) full years from the date of final payment. In addition to the foregoing retention periods, all records shall be maintained until all issues related to an audit, litigation or other action are resolved

- to the satisfaction of DHHS. All records shall be maintained in accordance with generally accepted business practices.
- 2. The Contractor shall provide DHHS any and all written communications received by the Contractor from an auditor related to Contractor's internal control over financial reporting requirements and communication with those charged with governance including those in compliance with or related to Statement of Auditing Standards (SAS) 112 Communicating Internal Control related Matters Identified in an Audit and SAS 114 The Auditor's Communication with Those Charged With Governance. The Contractor agrees to provide DHHS with a copy of all such written communications immediately upon receipt or instruct any auditor it employs to deliver copies of such written communications to DHHS at the same time copies are delivered to the Contractor, in which case the Contractor agrees to verify that DHHS has received a copy.
- 3. The Contractor shall immediately correct any material weakness or condition reported to DHHS in the course of an audit and notify DHHS that the corrections have been made.
- 4. In addition to, and in no way in limitation of any obligation in this contract, the Contractor shall be liable for audit exceptions, and shall return to DHHS all payments made under this contract for which an exception has been taken or which has been disallowed because of such an exception, upon demand from DHHS.
- 5. The above provisions shall survive termination of the contract.
- B. <u>AMENDMENT</u>. This contract may be modified only by written amendment, executed by both parties. No alteration or variation of the terms and conditions of this contract shall be valid unless made in writing and signed by the parties.
- C. <u>ANTI-DISCRIMINATION</u>. The Contractor shall comply with all applicable local, state and federal statutes and regulations regarding civil rights and equal opportunity employment, including Title VI of the Civil Rights Act of 1964; the Rehabilitation Act of 1973, Public Law 93-112; the Americans With Disabilities Act of 1990, Public Law 101-336; and the Nebraska Fair Employment Practice Act, Neb. Rev. Stat. §§ 48-1101 to 48-1125. Violation of said statutes and regulations will constitute a material breach of contract. The Contractor shall insert this provision in all subcontracts.
- D. <u>ASSIGNMENT</u>. The Contractor shall not assign or transfer any interest, rights, or duties under this contract to any person, firm, or corporation without prior written consent of DHHS. In the absence of such written consent, any assignment or attempt to assign shall constitute a breach of this contract.
- E. <u>ASSURANCE</u>. If DHHS, in good faith, has reason to believe that the Contractor does not intend to, is unable to, or has refused to perform or continue to perform all material obligations under this contract, DHHS may demand in writing that the Contractor give a

written assurance of intent to perform. Failure by the Contractor to provide written assurance within the number of days specified in the demand may, at DHHS's option, be the basis for terminating this contract.

- F. BREACH OF CONTRACT. DHHS may terminate the contract, in whole or in part, if the Contractor fails to perform its obligations under the contract in a timely and proper manner. DHHS may, by providing a written notice of default to the Contractor, allow the Contractor to cure a failure or breach of contract within a period of thirty (30) days or longer at DHHS's discretion considering the gravity and nature of the default. Said notice shall be delivered by Certified Mail, Return Receipt Requested or in person with proof of delivery. Allowing the Contractor time to cure a failure or breach of contract does not waive DHHS's right to immediately terminate the contract for the same or different contract breach which may occur at a different time. DHHS may, at its discretion, contract for any services required to complete this contract and hold the Contractor liable for any excess cost caused by Contractor's default. This provision shall not preclude the pursuit of other remedies for breach of contract as allowed by law.
- G. <u>CONFIDENTIALITY</u>. Any and all information gathered in the performance of this contract, either independently or through DHHS, shall be held in the strictest confidence and shall be released to no one other than DHHS without the prior written authorization of DHHS, provided, that contrary contract provisions set forth herein shall be deemed to be authorized exceptions to this general confidentiality provision. This provision shall survive termination of this contract.
- H. <u>CONFLICTS OF INTEREST</u>. In the performance of this contract, the Contractor shall avoid all conflicts of interest and all appearances of conflicts of interest. The Contractor shall immediately notify DHHS of any such instances encountered so that other arrangements can be made to complete the work.
- I. <u>DATA OWNERSHIP AND COPYRIGHT</u>. All data collected as a result of this project shall be the property of DHHS. The Contractor shall not copyright any of the copyrightable material produced in conjunction with the performance required under this contract without written consent from DHHS. DHHS hereby reserves a royalty-free, nonexclusive, and irrevocable right to reproduce, publish, or otherwise use, and to authorize others to use the copyrightable material for state government purposes. This provision shall survive termination of this contract.
- J. <u>DEBARMENT, SUSPENSION OR DECLARED INELIGIBLE</u>. The Contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.
- K. <u>DOCUMENTS INCORPORATED BY REFERENCE</u>. All references in this contract to laws, rules, regulations, guidelines, directives, and attachments which set forth standards and procedures to be followed by the Contractor in discharging its obligations

- under this contract shall be deemed incorporated by reference and made a part of this contract with the same force and effect as if set forth in full text, herein.
- L. <u>DRUG-FREE WORKPLACE</u>. Contractor certifies that it maintains a drug-free workplace environment to ensure worker safety and workplace integrity. Contractor shall provide a copy of its drug-free workplace policy at any time upon request by DHHS.
- M. <u>FEDERAL FINANCIAL ASSISTANCE</u>. The Contractor will comply with all applicable provisions of 45 C.F.R. §§ 87.1-87.2. The Contractor shall not use direct federal financial assistance to engage in inherently religious activities, such as worship, religious instruction, and/or proselytization.
- N. <u>FORCE MAJEURE</u>. Neither party shall be liable for any costs or damages resulting from its inability to perform any of its obligations under this contract due to a natural disaster, or other similar event outside the control and not the fault of the affected party ("Force Majeure Event"). A Force Majeure Event shall not constitute a breach of this contract. The party so affected shall immediately give notice to the other party of the Force Majeure Event. Upon such notice, all obligations of the affected party under this contract which are reasonably related to the Force Majeure Event shall be suspended, and the affected party shall do everything reasonably necessary to resume performance as soon as possible. Labor disputes with the impacted party's own employees will not be considered a Force Majeure Event and will not suspend performance requirements under this contract.
- O. <u>FUNDING AVAILABILITY</u>. DHHS may terminate the contract, in whole or in part, in the event funding is no longer available. Should funds not be appropriated, DHHS may terminate the contract with respect to those payments for the fiscal years for which such funds are not appropriated. DHHS shall give the Contractor written notice thirty (30) days prior to the effective date of any termination. The Contractor shall be entitled to receive just and equitable compensation for any authorized work which has been satisfactorily completed as of the termination date. In no event shall the Contractor be paid for a loss of anticipated profit.
- P. GOVERNING LAW. The contract shall be governed in all respects by the laws and statutes of the State of Nebraska. Any legal proceedings against DHHS or the State of Nebraska regarding this contract shall be brought in Nebraska administrative or judicial forums as defined by Nebraska State law. The Contractor shall comply with all Nebraska statutory and regulatory law.

Q. HOLD HARMLESS.

1. The Contractor shall defend, indemnify, hold, and save harmless the State of Nebraska and its employees, volunteers, agents, and its elected and appointed officials ("the indemnified parties") from and against any and all claims, liens, demands, damages, liability, actions, causes of action, losses, judgments, costs, and expenses of every nature, including investigation costs and expenses,

settlement costs, and attorney fees and expenses ("the claims"), sustained or asserted against the State of Nebraska, arising out of, resulting from, or attributable to the willful misconduct, negligence, error, or omission of the Contractor, its employees, subcontractors, consultants, representatives, and agents, except to the extent such Contractor liability is attenuated by any action of the State of Nebraska which directly and proximately contributed to the claims.

- 2. DHHS's liability is limited to the extent provided by the Nebraska Tort Claims Act, the Nebraska Contract Claims Act, the Nebraska Miscellaneous Claims Act, and any other applicable provisions of law. DHHS does not assume liability for the action of its Contractors.
- 3. The above provisions shall survive termination of the contract.
- R. <u>INDEPENDENT CONTRACTOR</u>. The Contractor is an Independent Contractor and neither it nor any of its employees shall for any purpose be deemed employees of DHHS. The Contractor shall employ and direct such personnel as it requires to perform its obligations under this contract, exercise full authority over its personnel, and comply with all workers' compensation, employer's liability and other federal, state, county, and municipal laws, ordinances, rules and regulations required of an employer providing services as contemplated by this contract.
- S. <u>INVOICES</u>: Invoices for payments submitted by the Contractor shall contain sufficient detail to support payment. Any terms and conditions included in the Contractor's invoice shall be deemed to be solely for the convenience of the parties.
- T. <u>INTEGRATION</u>. This written contract represents the entire agreement between the parties, and any prior or contemporaneous representations, promises, or statements by the parties, that are not incorporated herein, shall not serve to vary or contradict the terms set forth in this contract.

U. LOBBYING.

- 1. No Federal appropriated funds shall be paid, by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this contract or (a) the awarding of any Federal agreement; (b) the making of any Federal grant; (c) the entering into of any cooperative agreement; and (d) the extension, continuation, renewal, amendment, or modification of any Federal agreement, grant, loan, or cooperative agreement.
- If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this contract, the Contractor

shall complete and submit Federal Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

V. NEBRASKA NONRESIDENT INCOME TAX WITHHOLDING. Contractor acknowledges that Nebraska law requires DHHS to withhold Nebraska income tax if payments for personal services are made in excess of six hundred dollars (\$600) to any contractor who is not domiciled in Nebraska or has not maintained a permanent place of business or residence in Nebraska for a period of at least six months. This provision applies to individuals, to a corporation if 80% or more of the voting stock of the corporation is held by the shareholders who are performing personal services, and to a partnership or limited liability company if 80% or more of the capital interest or profits interest of the partnership or limited liability company is held by the partners or members who are performing personal services.

The parties agree, when applicable, to properly complete the Nebraska Department of Revenue Nebraska Withholding Certificate for Nonresident Individuals Form W-4NA or its successor. The form is available at:

http://www.revenue.ne.gov/tax/current/f_w-4na.pdf_or http://www.revenue.ne.gov/tax/current/fill-in/f_w-4na.pdf

W. NEBRASKA TECHNOLOGY ACCESS STANDARDS.

The Contractor shall review the Nebraska Technology Access Standards, found at http://www.nitc.state.ne.us/standards/accessibility/tacfinal.html and ensure that products and/or services provided under the Contract comply with the applicable standards. In the event such standards change during the Contractor's performance, the State may create an amendment to the Contract to request that Contract comply with the changed standard at a cost mutually acceptable to the parties.

X. NEW EMPLOYEE WORK ELIGIBILITY STATUS. The Contractor shall use a federal immigration verification system to determine the work eligibility status of new employees physically performing services within the State of Nebraska. A federal immigration verification system means the electronic verification of the work authorization program authorized by the Illegal Immigration Reform and Immigrant Responsibility Act of 1996, 8 U.S.C. § 1324a, known as the E-Verify Program, or an equivalent federal program designated by the United States Department of Homeland Security or other federal agency authorized to verify the work eligibility status of a newly hired employee.

If the Contractor is an individual or sole proprietorship, the following applies:

- 1. The Contractor must complete the United States Citizenship Attestation Form, available on the Department of Administrative Services website at www.das.state.ne.us.
- 2. If the Contractor indicates on such attestation form that he or she is a qualified alien, the Contractor agrees to provide the US Citizenship and Immigration Services

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- documentation required to verify the Contractor's lawful presence in the United States using the Systematic Alien Verification for Entitlements (SAVE) Program.
- 3. The Contractor understands and agrees that lawful presence in the United States is required and the Contractor may be disqualified or the contract terminated if such lawful presence cannot be verified as required by NEB. REV. STAT. § 4-108.
- Y. <u>PUBLIC COUNSEL</u>. In the event Contractor provides health and human services to individuals on behalf of DHHS under the terms of this contract, Contractor shall submit to the jurisdiction of the Public Counsel under NEB. REV. STAT. §§ 81-8,240 through 81-8,254 with respect to the provision of services under this contract. This provision shall not apply to contracts between DHHS and long-term care facilities subject to the jurisdiction of the state long-term care ombudsman pursuant to the Long-Term Care Ombudsman Act. This provision shall survive termination of the contract.
- Z. <u>RESEARCH</u>. The Contractor shall not engage in research utilizing the information obtained through the performance of this contract without the express written consent of DHHS. The term "research" shall mean the investigation, analysis, or review of information, other than aggregate statistical information, which is used for purposes unconnected with this contract. This provision shall survive termination of the contract.
- AA. <u>SEVERABILITY</u>. If any term or condition of this contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if this contract did not contain the particular provision held to be invalid.
- BB. <u>SUBCONTRACTORS</u>. The Contractor shall not subcontract any portion of this contract without prior written consent of DHHS. The Contractor shall ensure that all subcontractors comply with all requirements of this contract and applicable federal, state, county and municipal laws, ordinances, rules and regulations.
- CC. <u>TIME IS OF THE ESSENCE</u>. Time is of the essence in this contract. The acceptance of late performance with or without objection or reservation by DHHS shall not waive any rights of DHHS nor constitute a waiver of the requirement of timely performance of any obligations on the part of the Contractor remaining to be performed.

<u>NOTICES</u>. Notices shall be in writing and shall be effective upon receipt. Written notices, including all reports and other written communications required by this contract shall be sent to the following addresses:

FOR DHHS:

FOR CONTRACTOR:

Sara Goscha
DHHS
P.O. Box 95026
Lincoln Nebraska 68509

FOR DHHS:

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IN WITNESS THEREOF, the parties have duly executed this contract hereto, and each party acknowledges the receipt of a duly executed copy of this contract with original signatures.

Thomas D. Pristow, Director

Division of Children and Family Services
Department of Health and Human Services

FOR CONTRACTOR:

Title

DATE: 9/2/12

DATE: Queunt 27 2012

Alfadoment A

Christian Heritage Unification Services Proposal:

The purpose for our services is to ensure the safety, permanency and well-being of each family member. We believe children and families are best served in their own homes. Our primary goal is to keep families intact by addressing referral issues in a family-centered way. Parents will learn appropriate ways of interacting with their children and how to discipline without being punitive. Parenting and communication skills are taught in order to learn effective ways of coping and dealing with their children and family issues. We will teach families how to solve their own problems without enabling or doing the work for them. Families will be linked to formal and informal supports so they can sustain their families and gain the knowledge of where to go for help.

Special attention will be given to ensuring that children are doing well in their educational environment. Parents will learn how to communicate with school personnel and advocate appropriately and tactfully.

First and foremost, the focus will be on strengthening families and maintaining the stability of the home, keeping children safe, strengthening parenting skills and teaching families how to solve their own problems. There are three phases to our intervention that work in unison and are bi-directional.

<u>Phase I</u> is to build relationships with family members, get the family engaged in services and establish a foundation to effect change. This cooperative relationship promotes open communication, participation in care and a willingness to try new skills. An assessment begins with observing family activities and how members interact with each other and with others (e.g., friends, relatives, staff, the referring agency representative and others such as outside agencies). Through this process, the team begins to learn more about the family dynamics, interests and capabilities of the family. Discharge planning begins at admission and is communicated up front with each family.

Primary interventions include exploring family strengths and goals, active listening, modeling, providing concrete services and reinforcing strengths in the family through the use of verbal praise and individualized reinforcers. During this phase (as with each phase), the staff assigns daily responsibilities and tasks to the family to help remediate presenting problems/referral issues. We will meet with families a minimum of three times per week for the first two weeks. The duration of face-to-face meetings will be contingent on individual family needs.

In <u>Phase II</u>, the Families First Representative teaches skills, redefines situations and builds on identified strengths through established reinforcers, suggestions, modeling and verbal praise to family members. The Families First Representative employs active listening, engages in role-plays and conducts open discussions about issues to help the family develop those skills. The Families First Representative also continues to explore family dynamics, goals and concerns during this period, and continues to assign daily responsibilities and tasks.

Although the Families First Representative continues to provide concrete services, support and guidance as necessary, the family is encouraged to apply their skills to day-to-day situations. The family's strengths and problem areas are assessed to determine the family's progress (e.g., Are the children safe from future abuse? Are difficult child behaviors managed in a way to allow the child to remain in the home?). Assignments are focused on continued use of the skills in all concept areas. Interventions used include, but are not limited to: teaching by suggestion, reflective listening, modeling, role-plays,

reframing, circular refocusing, positive reinforcement and confrontation. The family may include extended family members in the planning and skill acquisition process, as appropriate. Phase II will be weeks three through six. We will meet with families a minimum of two times per week during Phase II. The duration of face-to-face meetings will be contingent on individual family needs.

The focus of <u>Phase III</u> is on generalizing skills and establishing the family's independence and competency, and evaluation and conclusion of care. The Families First Representative continues to assess the family's skills to ensure success and competency. Assignments concentrate on mastery of new skills and goal attainments. Another focus of Phase III is evaluation and conclusion of services; assignments are now focused on the achievement of the family's goals. The Families First Representative reviews the family's progress and helps members prepare a plan for approaches to future issues. Services will be completed when all service goals are met. Our staff will continue to provide services until the family has acquired the skills necessary to remediate the referral issue, to keep their child safe and to function adequately in their community. The acquisition of new skills can take time and we intend begin this phase at the start of week seven. We will provide services for a total of eight weeks so that we are setting up each family for success. We will meet with each family a minimum of one time per week in Phase III.

*If the family achieves their goals in a more timely fashion, we will not continue services for the full eight weeks. We are committed to providing time-limited services based on the needs of each family we serve.

Here is a list of tools, assessments and promising practice models that will integrated during our provision of services.

- 1. NCFAS (North Carolina Family Assessment Scale) Pre and post evaluation
- 2. Level I Risk Screen and Level II Self-Harm Risk Screen
- 3. CSP (Common Sense Parenting) Promising Practice Parenting Curriculum
- 4. PREP Principles (Prevention and Relationship Enhancement Program)
- 5. Signs of Safety
- 6. Structured Decision-Making